

A SERVICE MODULE THAT ENSURES ACCURATE APPROVAL OF INVOICE COSTS RELATING TO CHARGES SUCH AS DAMAGE REFURBISHMENT

The Challenge

End of contract recharges are commonly applied to operators of large car fleets. These charges are particularly prevalent within legacy lessors, where there is a popular misconception that charges are accurate and credits are applied on time.

The resource and time involved in reviewing the charges means most remain unchallenged. A review invariably involves the analysis of a large volume of line item costs which are not easily reconcilable and are only validated after a lot of cumbersome spreadsheet work. Fleet owners that are prepared to challenge often become involved in lengthy negotiations and do not necessarily have the exposure to such claims to be able to benchmark against what is acceptable.

Our Solution

The Fleetworx process is based on 3 basic validation principles:

- Is the cost against one of our vehicles?
- Should it be charged?
- Is it correct?

Using these principles, Fleetworx employ the Centrax™ smart database to allow smooth validation and management, reviewing every end-of-contract claim and challenging all claims that are considered debatable.

This procedural method results in a formal approach to such claims and minimises the charges that are eventually applied. All disputed claims are reviewed against market appropriate fair wear and tear standards.

Your Benefits

All claims are individually reviewed and all photographs and descriptions are interrogated against market appropriate standards. Substantial savings can be delivered by paying close attention to the claims and applying review processes.

An existing Fleetworx client had 270 returned vehicles per year, of which 65% incurred an end of contract charge. Intervention by Fleetworx resulted in 43% of those charges being disputed and over £24k being re-credited.

For further information on how the Cost Control Module can help your fleet management process contact Tom Osborne on 01926 353 300